

## **Weekly Update from the HOA Board,**

**Date: 9/18/2020**

**Here are a few highlights from the past week.**

- We need to bring up a subject that we find very upsetting and unacceptable. This past week the office staff was treated very poorly by residents on at least 2 different occasions. First, the office staff does not deserve the disrespect that they are getting, nobody does. We will no longer accept this type of behavior from any resident. We understand that you may have a problem and are frustrated with the lack of results that you are receiving. That does not warrant anyone from being disrespectful and verbally abusive. Today, this is known as bullying and we will have a zero tolerance for it. The unfortunate issue we have is that one of these residents is on a Villages committee. We all need to show some patience and restraint from taking out your frustrations on our office staff.
- With the recent appointment of Liz Brooks (Secretary) to the HOA Board, the Architectural Committee now has an opening for the position of "Intern". If you are interested in learning more about the Committee and or the Intern position, a sign-up sheet will be available in the office soon and you may also contact anyone on the Committee for more details.
- The office staff continues to work diligently on discrepant statements and have made significant headway. We apologize for the frustration this mess has caused many of you and appreciate the patience most of you have shown.
- The Board would like to thank Bill McGivern, David Cortez and Deb Oberle for all of their hard work on the Fain project. They, Linda Heischman and a number of residents were at the rezoning meeting in Prescott Valley on Monday and had some success. The Zoning committee felt that more information and details were needed and tabled the proposal for now. This news was sprung on us at the last minute and required some quick decisions. Now that we have some time a committee will be reconstructed allowing more residents an opportunity to get involved as many of you have expressed.

**Wear your masks and badges everywhere in the community and protect yourselves and your neighbors.**

**Respectfully,**

**Your HOA Board members and Office Staff**